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Searched for [http://web.vio.com/help/userguide/userguidemac/ver3\\_29.htm](http://web.vio.com/help/userguide/userguidemac/ver3_29.htm)

6 Results

\* denotes when site was updated.

### Search Results for Jan 01, 1996 - Jun 13, 2003

1996	1997	1998	1999	2000	2001	2002	2003
0 pages	4 pages	1 pages	0 pages				
					<u>May 02, 2001</u> *	<u>Jul 03, 2002</u>	
					<u>Jul 24, 2001</u>		
					<u>Sep 17, 2001</u>		
					<u>Oct 03, 2001</u>		

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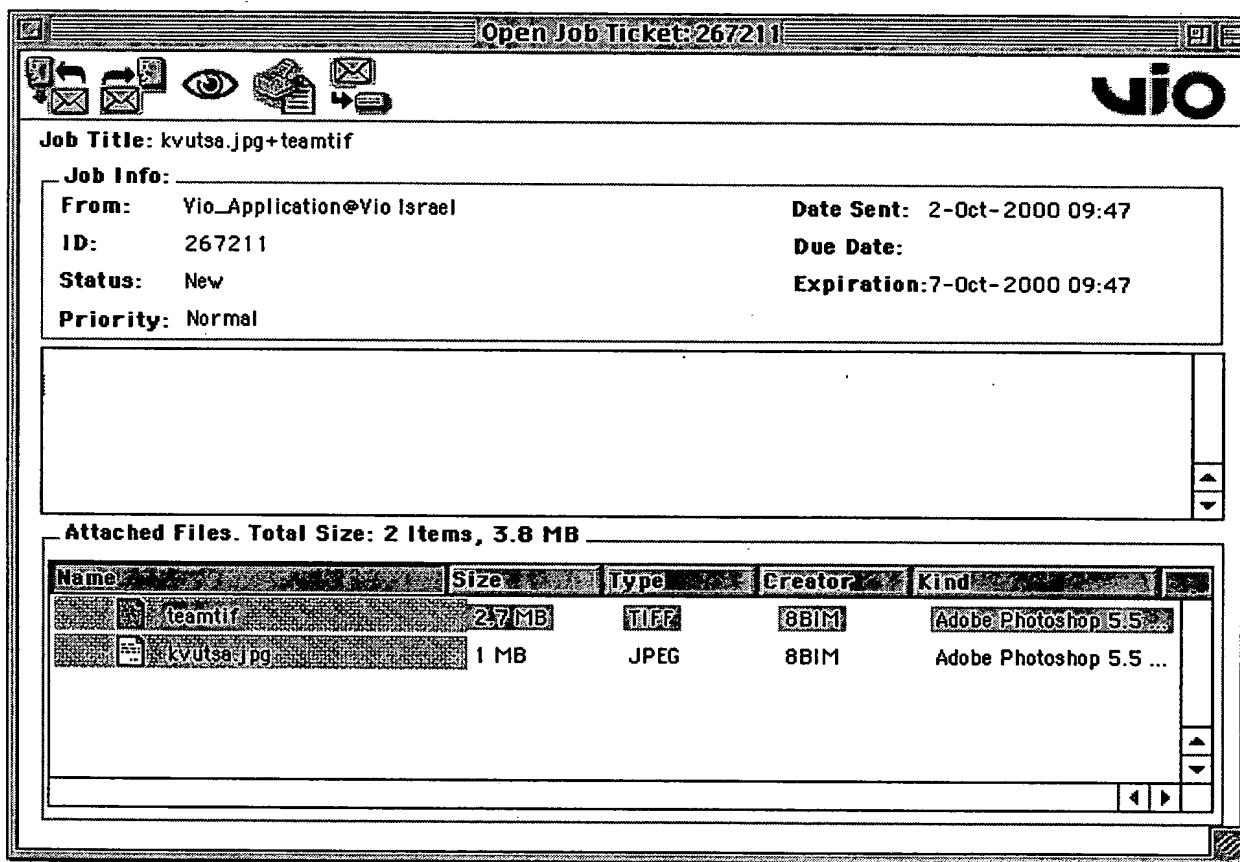
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## Opening a Job Ticket

◀ **Prev** **Next** ▶

When a new job is prepared, a *Job ticket* is filled out with all the necessary information. The *Job ticket* defines the job destination, and the folders and files to be sent with the job. Additional information includes the job title and instructions, requested priority and due date. Once the job is sent, you can open the *Job ticket* from the receiver's *Inbox* or the sender's *Sent Jobs* window.

Click the *Open Job Ticket* button , to view the *Job ticket* or double click on the Job. The Job Ticket window opens. The job status in the receiver's *Inbox* and the sender's *Sent Jobs* window will change to Opened.



Operations you can perform in the Open Job Ticket:

**Reply** Click the *Reply* button , to open the Reply Job Ticket, ready for replying to its sender. See [Replying to a Job](#).

**Forward** Click the *Forward* button , to forward the highlighted Job to another destination. See [Forwarding a Job](#).

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Softproof Select a file and click the *Softproof*  button to view a softproof of the file. See [Softproofing](#).

Print Job ticket Click the *Print Job Ticket*  button to open the Job Ticket in your Netscape browser ready for printing.

Retrieve Click the *Retrieve* button , to retrieve the job. See [Retrieving a Job](#).

**The job fields in Job ticket:**

**Job Information:**

**From/To** The sender's address when opened from the *Inbox*, or the destination address when opened from the *Sent Jobs* window.

**ID#** The job identification number assigned at the *Vio* network. Each job automatically gets a unique job ID# when it arrives at the *Vio* network.

**Status** Job status options are: In Transit, New, Viewed, Retrieved, Warning or Deleted.

**Sent** Date and time the job arrived at the *Vio* network. (Optional).

**Due Date** Date for job delivery, as requested by the sender. (Optional).

**Expiration** The date when the Job expires.

**Priority** Priority options: Urgent, High, or Normal requested by the sender.

**Job Description:**

**Job Title** The job title assigned by the sender. (Optional).

**Instructions** Instructions or messages inserted by the sender. (Optional).

**Attached Files (bottom section) of the Job ticket:**

The title of the *Attached Files* section shows the total size of the job and the number of attached folders and files.

**File/folder details include:** File Name, Size, Type, Creator and Kind.

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◀ **Prev** **Next** ▶

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